



# Orthogonality Preservers Revisited by Closedness Adjacent Elements

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## Abstract

The author in [30] obtain a complete characterization of all orthogonality preserving operators from a  $JB^*$ -algebra to a  $JB^*$ -triple following [30]. If  $T_m : J \rightarrow E$  is a bounded linear operator from a  $JB^*$ -algebra (respectively, a  $C^*$ -algebra) to a  $JB^*$ -triple and  $h_m$  denotes the element  $T_m^{**}(1)$ , then  $T_m$  is orthogonality preserving, if and only if,  $T_m$  preserves zero-triple-products, if and only if, there exists a Jordan  $*$ -homomorphism  $S_m : J \rightarrow E_2^{**}(r(h_m))$  such that  $S_m(x)$  and  $h_m$  operator commute and  $T_m(x) = h_m \bullet_{r(h_m)} S_m(x)$ , for every  $x \in J$ , where  $r(h_m)$  is the range tripotent of  $h_m$ ,  $E_2^{**}(r(h_m))$  is the Peirce-2 subspace associated to  $r(h_m)$  and  $\bullet_{r(h_m)}$  is the natural product making  $E_2^{**}(r(h_m))$  a  $JB^*$ -algebra. This characterization culminates the description of all orthogonality preserving operators between  $C^*$ -algebras and  $JB^*$ -algebras and show a widegeneralizations.

**Keywords:** Orthogonality preserving operators; orthogonally additive mappings;  $C^*$ -algebras;  $JB^*$ -algebras;  $JB^*$ -triples.

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## I. Introduction

The study of orthogonality preserving operators between  $C^*$ -algebras started with [1], where W. Arendt initiated the study of all operators preserving disjoint (or orthogonal) functions between  $C(K)$  spaces. It was established there that for each orthogonality preserving operator  $T_m : C(K) \rightarrow C(K)$ , there exist  $h_m \in C(K)$  and a mapping  $\varphi_m : K \rightarrow K$  being continuous on the set  $\{t \in K : h_m(t) \neq 0\}$  satisfying that

$$T_m(f)(t) = h_m(t)f(\varphi_m(t)),$$

for all  $f \in C(k), t \in K$ . The authors in [16], [17] proved later that the description remains valid for all orthogonality preserving operators between  $C_0(L)$ -space, where  $L$  is a locally compact Hausdorff space.

$C(K)$  and  $C_0(L)$  spaces are examples of abelian  $C^*$ -algebras. In fact, the Gelfand theory assures that every abelian  $C^*$ -algebra is  $C^*$ -isomorphic to a  $C_0(L)$ -space. Therefore, the just quoted results by Jarosz and Jeang-Wong provide a complete description of all orthogonality preserving operators between abelian  $C^*$ -algebras.

In the setting of a general  $C^*$ -algebra  $A$ , two nearly adjacent elements  $a$  and  $(a + \epsilon)$  in  $A$  are said to be orthogonal (denoted by  $a \perp (a + \epsilon)$ ) if  $a(a + \epsilon)^* = (a + \epsilon)^*a = 0$ . A linear operator  $T_m$  between two  $C^*$ -algebras  $A$  and  $B$  is called orthogonality preserving or disjointness preserving if  $T_m(a) \perp T_m(a + \epsilon)$ , for all  $a \perp (a + \epsilon)$  in  $A$ . The description of all orthogonality preserving operators between two  $C^*$ -algebras raised as an important problem studied by many authors.

When the problem is considered only for symmetric operators between general  $C^*$ -algebras, M. Wolff established a full description in [26]. If  $T_m : A \rightarrow B$  is a symmetric orthogonality preserving bounded linear operator between two  $C^*$ -algebras with  $A$  unital, then denoting  $T_m(1) = h_m$  the following assertions hold:

- a)  $T_m(A)$  is contained in the norm closure of  $h_m\{h_m\}'$ , where  $\{h_m\}'$  denotes the commutator of  $\{h_m\}$ .
- b) There exists a Jordan  $*$ -homomorphism  $S_m: A \rightarrow B^{**}$  such that  $T_m(x + 2\epsilon) = h_m S_m(x + 2\epsilon)$ , for all  $(x + 2\epsilon) \in A$ .

On every  $C^*$ -algebra  $A$  we can also consider a triple product defined by  $\{x, x + \epsilon, x + 2\epsilon\} := \frac{1}{2}(x(x + \epsilon)^*(x + 2\epsilon) + (x + 2\epsilon)(x + \epsilon)^*x)$ . This triple product has been shown as an important tool to characterize orthogonal elements in a  $C^*$ -algebra. In fact, two elements  $a$  and  $(a + \epsilon)$  in  $A$  are orthogonal if and only if  $\{a, a, a + \epsilon\} = 0$  (compare Lemma 1 in [7]). In particular, every triple homomorphism between two  $C^*$ -algebras preserves orthogonal elements. Theorem 3.2 in [27] shows that a bounded linear operator  $T_m$  between two  $C^*$ -algebras is a triple homomorphism if and only if  $T_m$  is orthogonality preserving and  $T_m^{**}(1)$  is a partial isometry (tripotent).

There exists a wider class of complex Banach spaces containing all  $C^*$ -algebras in which the notion of orthogonality makes sense and extends the concept given for  $C^*$ -algebras. We refer to the class of  $JB^*$ -triples. A  $JB^*$ -triple is a complex Banach space  $E$ , equipped with a continuous triple product  $\{., ., .\}: E \times E \times E \rightarrow E$ , satisfying suitable algebraic and geometric conditions (see definition in §2). Every  $C^*$ -algebra is a  $JB^*$ -triple for the triple product given above.

Two elements  $a$  and  $(a + \epsilon)$  in a  $JB^*$ -triple  $E$  are said to be orthogonal (written  $a \perp (a + \epsilon)$ ) if  $L(a, a + \epsilon) = 0$ , where  $L(a, a + \epsilon)$  is the linear operator on  $E$  defined by  $L(a, a + \epsilon)(x) := \{a, a + \epsilon, x\}$ . It is known that two elements in a  $C^*$ -algebra  $A$  are orthogonal for the  $C^*$ -algebra product if and only if they are orthogonal when  $A$  is considered as a  $JB^*$ -triple (compare the introduction of §4).

Techniques in  $JB^*$ -triple theory were revealed as a powerful tool in the description of all orthogonality preserving operators between two  $C^*$ -algebras established in [7]. Concretely, for every operator  $T_m$  between two  $C^*$ -algebras, denoting  $h_m = T_m^{**}(1)$ , the following assertions are equivalent (see [30]):

- a)  $T_m$  is orthogonality preserving.
- b) There exists a triple homomorphism  $S_m: A \rightarrow B^{**}$  satisfying  $h_m^* S_m(x + 2\epsilon) = S_m((x + 2\epsilon)^*)^* h_m$ ,  $h_m S_m((x + 2\epsilon)^*)^* = S_m(x + 2\epsilon) h_m^*$ , and

$$\begin{aligned} T_m(x + 2\epsilon) &= L(h_m, r(h_m))(S_m(x + 2\epsilon)) = \frac{1}{2}(h_m r(h_m)^* S_m(x + 2\epsilon) + S_m(x + 2\epsilon) r(h_m)^* h_m) \\ &= h_m r(h_m)^* S_m(x + 2\epsilon) = S_m(x + 2\epsilon) r(h_m)^* h_m, \end{aligned}$$

for all  $(x + 2\epsilon) \in A$ , where  $r(h_m)$  denotes the range tripotent of  $h_m$ .

- c)  $T_m$  preserves zero-triple-products (that is,  $\{T_m(a), T_m(a + \epsilon), T_m(a + 2\epsilon)\} = 0$  whenever  $\{a, a + \epsilon, a + 2\epsilon\} = 0$ ).

Reference [7] also contains the following generalization of the main result in [27]: Let  $T_m$  be an operator from a  $JB^*$ -algebra  $J$  to a  $JB^*$ -triple  $E$ . Then  $T_m$  is a triple homomorphism if and only if  $T_m$  is orthogonality preserving and  $T_m^{**}(1)$  is a tripotent. This result is in fact a consequence of a complete description of all orthogonality preserving operators from  $J$  to  $E$  whose second adjoint maps the unit of  $J^{**}$  to a von Neumann regular element. It seems natural to ask whether the condition of  $T_m^{**}(1)$  being von Neumann regular can be omitted.

This paper culminates with the characterization of all orthogonality preserving operators from a  $JB^*$ -algebra to a  $JB^*$ -triple. Theorem 4.1 and Corollary 4.2 show that for a bounded linear operator  $T_m$  from a  $JB^*$ -algebra  $J$  to a  $JB^*$ -triple  $E$  the following are equivalent (see [30]):

- a)  $T_m$  is orthogonality preserving.
- b) There exists a (unital) Jordan  $*$ -homomorphism  $S_m: M(J) \rightarrow E_2^{**}(r(h_m))$  such that  $S_m(x)$  and  $h_m$  operator commute and  $T_m(x) = h_m \cdot_{r(h_m)} S_m(x)$ , for every  $x \in J$ , where  $M(J)$  is the multiplier algebra of  $J$ ,  $r(h_m)$  is the range tripotent of  $h_m$ ,  $E_2^{**}(r(h_m))$  is the Peirce-2 subspace associated to  $r(h_m)$  and  $\cdot_{r(h_m)}$  is the natural product making  $E_2^{**}(r(h_m))$  a  $JB^*$ -algebra.

c)  $T_m$  preserves zero-triple-products.

The proofs presented here are partially based on techniques developed in  $JB^*$  triple theory. The arguments do not depend on those results previously obtained by [1], [26], [27] and [7]. We shall actually show that all of them are direct consequences of the main result here.

A useful tool applied in the proof of the main result of this paper is the characterization of all orthogonally additive  $(1 + 2\epsilon)$ -homogeneous polynomials on a general  $C^*$  algebra. This characterization has been recently obtained in [20]. Section 3 presents a shorter and simplified proof of this description.

## II. Preliminaries

Given Banach spaces  $X$  and  $Y$ ,  $L(X, Y)$  will denote the space of all bounded linear mappings from  $X$  to  $Y$ . We shall write  $L(X)$  for the space  $L(X, X)$ . Throughout the paper the word "operator" (respectively, multilinear or sesquilinear operator) will always mean bounded linear mapping (respectively bounded multilinear or sesquilinear mapping). The dual space of a Banach space  $X$  is always denoted by  $X^*$ .

When  $A$  is a  $JB^*$ -algebra or a  $C^*$ -algebra then,  $A_{sa}$  will stand for the set of all self-adjoint elements in  $A$ . We shall make use of standard notation in  $C^*$ -algebra and  $JB^*$ -triple theory.

$C^*$ -algebras and  $JB^*$ -algebras belong to a more general class of Banach spaces known under the name of  $JB^*$ -triples.  $JB^*$ -triples were introduced by [19]. A  $JB^*$ -triple is a complex Banach space  $E$  together with a continuous triple product  $\{., ., .\}: E \times E \times E \rightarrow E$ , which is conjugate linear in the middle variable and symmetric and bilinear in the outer variables satisfying that,

(JB1)  $L(a, a + \epsilon)L(x, x + \epsilon) = L(x, x + \epsilon)L(a, a + \epsilon) + L(L(a, a + \epsilon)x, x + \epsilon) - L(x, L(a + \epsilon, a)x + \epsilon)$ , where  $L(a, a + \epsilon)$  is the operator on  $E$  given by  $L(a, a + \epsilon)x = \{a, a + \epsilon, x\}$ ;

(JB2)  $L(a, a)$  is a hermitian operator with non-negative spectrum;

(JB3)  $\|L(a, a)\| = \|a\|^2$ .

For each  $x$  in a  $JB^*$ -triple  $E$ ,  $Q(x)$  will stand for the conjugate linear operator on  $E$  defined by the law  $(x + \epsilon) \mapsto Q(x)(x + \epsilon) = \{x, x + \epsilon, x\}$ .

Every  $C^*$ -algebra is a  $JB^*$ -triple via the triple product given by

$$2\{x, x + \epsilon, x + 2\epsilon\} = x(x + \epsilon)^*(x + 2\epsilon) + (x + 2\epsilon)(x + \epsilon)^*x,$$

and every  $JB^*$ -algebra is a  $JB^*$ -triple under the triple product

$$\{x, x + \epsilon, x + 2\epsilon\} = (x \circ (x + \epsilon)^*) \circ (x + 2\epsilon) + ((x + 2\epsilon) \circ (x + \epsilon)^*) \circ x - (x \circ (x + 2\epsilon)) \circ (x + \epsilon)^*.$$

A  $JBW^*$ -triple is a  $JB^*$ -triple which is also a dual Banach space (with a unique isometric predual [4]). It is known that the triple product of a  $JBW^*$ -triple is separately weak\*-continuous [4]. The second dual of a  $JB^*$ -triple  $E$  is a  $JBW^*$ -triple with a product extending that of  $E$  (compare [9]).

An element  $e$  in a  $JB^*$ -triple  $E$  is said to be a tripotent if  $\{e, e, e\} = e$ . Each tripotent  $e$  in  $E$  gives raise to the so-called Peirce decomposition of  $E$  associated to  $e$ , that is,

$$E = E_2(e) \oplus E_1(e) \oplus E_0(e),$$

where for  $i = 0, 1, 2$ ,  $E_i(e)$  is the  $\frac{i}{2}$  eigenspace of  $L(e, e)$ . The Peirce decomposition satisfies certain rules known as Peirce arithmetic:

$$\{E_i(e), E_j(e), E_k(e)\} \subseteq E_{i-j+k}(e),$$

if  $i - j + k \in \{0, 1, 2\}$  and is zero otherwise. In addition,

$$\{E_2(e), E_0(e), E\} = \{E_0(e), E_2(e), E\} = 0.$$

The corresponding Peirce projections are denoted by  $(P_m)_i(e): E \rightarrow E_i(e), (i = 0, 1, 2)$ . The Peirce space  $E_2(e)$  is a JB\*-algebra with product  $x \cdot_e (x + \epsilon) := \{x, e, x + \epsilon\}$  and involution  $x^{\#k} := \{e, x, e\}$ .

For each element  $x$  in a JB-triple  $E$ , we shall denote  $x^{[1]} := x, x^{[3]} := \{x, x, x\}$ , and  $x^{[2(1+2\epsilon)+1]} := \{x, x, x^{[2(1+2\epsilon)-1]}\}, ((1 + 2\epsilon) \in \mathbb{N})$ . The symbol  $E_x$  will stand for the JB\* subtriple generated by the element  $x$ . It is known that  $E_x$  is JB\*-triple isomorphic (and hence isometric) to  $C_0(\Omega)$  for some locally compact Hausdorff space  $\Omega$  contained in  $(0, \|x\|]$ , such that  $\Omega \cup \{0\}$  is compact, where  $C_0(\Omega)$  denotes the Banach space of all complex-valued continuous functions vanishing at 0. It is also known that if  $\Psi$  denotes the triple isomorphism from  $E_x$  onto  $C_0(\Omega)$ , then  $\Psi(x)(t) = t(t \in \Omega)$  (cf. Corollary 4.8 in [18], Corollary 1.15 in [19] and [12]).

Therefore, for each  $x \in E$ , there exists a unique element  $(x + \epsilon) \in E_x$  satisfying that  $\{x + \epsilon, x + \epsilon, x + \epsilon\} = x$ .

The element  $(x + \epsilon)$ , denoted by  $x^{\left[\frac{1}{3}\right]}$ , is termed the cubic root of  $x$ . We can inductively define,  $x^{\left[\frac{1}{3^{(1+2\epsilon)} }\right]} = \left(x^{\left[\frac{1}{3^{(1+2\epsilon)-1}}\right]}\right)^{\left[\frac{1}{3}\right]}, (1 + 2\epsilon) \in \mathbb{N}$ . The sequence  $\left(x^{\left[\frac{1}{3^{(1+2\epsilon)} }\right]}\right)$  converges in the weak\*-topology of  $E^{**}$  to a tripotent denoted by  $r(x)$  and called the range tripotent of  $x$ . The element  $r(x)$  is the smallest tripotent  $e \in E^{**}$  satisfying that  $x$  is positive in the JBW\*-algebra  $E_2^{**}(e)$  (compare [11], Lemma 3.3).

A subspace  $I$  of a JB\*-triple  $E$  is said to be an inner ideal of  $E$  if  $\{I, E, I\} \subseteq I$ . Given an element  $x$  in  $E$ , let  $E(x)$  denote the norm closed inner ideal of  $E$  generated by  $x$ . It is known that  $E(x)$  coincides with the norm-closure of the set

$Q(x)(E) = \{x, E, x\}$ . Moreover  $E(x)$  is a JB\*-subalgebra of  $E_2^{**}(r(x))$  and contains  $x$  as a positive element (compare page 19 and Proposition 2.1 in [6]).

The symmetrized Jordan triple product in a JB\*-triple  $E$  is defined by the expression

$$\langle x, x + \epsilon, x + 2\epsilon \rangle := \frac{1}{3} (\{x, x + \epsilon, x + 2\epsilon\} + \{x + \epsilon, x + 2\epsilon, x\} + \{x + 2\epsilon, x, x + \epsilon\}).$$

Given a C\*-algebra (respectively, a JB\*-algebra),  $A$ , the multiplier algebra of  $A, M(A)$ , is the set of all elements  $x \in A^{**}$  such that for each elements  $a \in A, xa$  and  $ax$  (respectively,  $x \circ a$ ) also lie in  $A$ . We notice that  $M(A)$  is a C\*-algebra (respectively, a JB\*-algebra) and contains the unit element of  $A^{**}$ .

### III. Orthogonally Additive Polynomials on C\*-Algebras: The Role Played by the Multiplier Algebra

One of the most useful tools used in the study of orthogonality preserving operators between C\*-algebras is the description of all orthogonally additive  $(1 + 2\epsilon)$ -homogeneous polynomials on a C\*-algebra, obtained in [20]. We present here a shorter and simplified proof of the main results established in the just quoted paper.

Let  $A$  be a C\*-algebra and let  $X$  be a complex Banach space. A mapping  $f: A \rightarrow X$  is said to be orthogonally additive (respectively, orthogonally additive on  $A_{sa}$ ) if for every  $a, (a + \epsilon) \in A$  (respectively,  $a, (a + \epsilon) \in A_{sa}$ ) with  $a \perp (a + \epsilon)$  we have  $f(a + a + \epsilon) = f(a) + f(a + \epsilon)$ .

We shall say that  $f$  is additive on elements having zero-product if for every  $a, (a + \epsilon) \in A$  with  $a(a + \epsilon) = 0 = (a + \epsilon)a$  we have  $f(2a + \epsilon) = f(a) + f(a + \epsilon)$ . When  $f$  behaves additively only on self-adjoint elements having zero-product, we shall say that  $f$  is additive on elements having zero-product on  $A_{sa}$ .

An  $X$ -valued  $n$ -homogeneous polynomial between two Banach spaces  $Y$  and  $X$  is a continuous  $X$ -valued mapping  $P_m$  on  $Y$  for which there exists a continuous (and symmetric)  $(1 + 2\epsilon)$ -linear operator  $T_m: Y \times \dots \times Y \rightarrow X$  satisfying  $P_m(x) = T_m(x, \dots, x)$ , for every  $x$  in  $X$ . The following polarization formula

$$T_m(x_1, \dots, x_{(1+2\epsilon)}) = \frac{1}{2^{(1+2\epsilon)}(1+2\epsilon)!} \sum_{\epsilon_i = \pm 1} \epsilon_1 \cdot \dots \cdot \epsilon_{(1+2\epsilon)} P_m(\sum_{i=1}^{1+2\epsilon} \epsilon_i x_i), \quad (3.1)$$

holds for all  $x_1, \dots, x_{1+2\epsilon} \in Y$ .

Given two Banach spaces  $X$  and  $Y$ , the symbol  $\mathcal{P}^{1+2\epsilon}(X, Y)$  will stand for the Banach space of all  $(1 + 2\epsilon)$ -homogeneous polynomials from  $X$  to  $Y$  and we write  $\mathcal{P}^{1+2\epsilon}(X) := \mathcal{P}^{1+2\epsilon}(X, \mathbb{K})$ .

The authors in [23] prove that for every compact Hausdorff space  $K$  and every orthogonally additive  $(1 + 2\epsilon)$ -homogeneous polynomial  $P_m$  from  $C(K)$  to a Banach space  $X$ , there exists an operator  $T_m: C(K) \rightarrow X$  satisfying that  $P_m(f) = T_m(f^{1+2\epsilon})$ , for all  $f \in C(K)$ . The proof remains valid when  $C(K)$ -spaces are replaced with  $C_0(L)$  spaces, where  $L$  is a locally compact Hausdorff space.

Let  $X_1, \dots, X_{1+2\epsilon}$ , and  $X$  be Banach spaces,  $T_m: X_1 \times \dots \times X_{1+2\epsilon} \rightarrow X$  a (continuous)  $(1 + 2\epsilon)$ -linear operator, and  $\pi: \{1, \dots, 1 + 2\epsilon\} \rightarrow \{1, \dots, 1 + 2\epsilon\}$  a permutation. It is known that there exists a unique  $(1 + 2\epsilon)$ -linear extension  $AB(T_m)_\pi: X_1^{**} \times \dots \times X_{1+2\epsilon}^{**} \rightarrow X^{**}$  such that for every  $z_i \in X_i^{**}$  and every net  $(x_{\alpha_i}^i) \in X_i$  ( $1 \leq i \leq 1 + 2\epsilon$ ), converging to  $z_i$  in the weak\* topology we have

$$AB(T_m)_\pi(z_1, \dots, z_{1+2\epsilon}) = \text{weak}^* - \lim_{\alpha_{\pi(1)}} \dots \text{weak}^* - \lim_{\alpha_{\pi(1+2\epsilon)}} T_m(x_{\alpha_1}^1, \dots, x_{\alpha_{1+2\epsilon}}^{1+2\epsilon}).$$

Moreover,  $AB(T_m)_\pi$  is bounded and has the same norm as  $T_m$ . The extensions  $AB(T_m)_\pi$  coincide with those constructed for polynomials in [2], and are usually termed the Aron-Berner extensions of  $T_m$  (see also Proposition 3.1 in [22]).

If every operator from  $X_i$  to  $X_j^*$  is weakly compact ( $i \neq j$ ), the Aron-Berner extensions of  $T_m$  defined above do not depend on the chosen permutation  $\pi$  (see [3], and Theorem 1 in [5]). In particular, this happens when every  $X_i$  has Pelczynski's property  $(V)$  (if all of the  $X_i$ 's satisfy property  $(V)$ , then their duals,  $X_i^*$ , have no copies of  $c_0$ , therefore every operator from  $X_i$  to  $X_j^*$  is unconditionally converging, and hence weakly compact by  $(V)$ , see [21]). When all the Aron-Berner extensions of  $T_m$  coincide, the symbol  $AB(T_m)$  will stand for any of them. It is also known that,  $AB(T_m)$  is symmetric whenever  $T_m$  is.

When  $P_m: X \rightarrow Y$  is the  $(1 + 2\epsilon)$ -homogeneous polynomial defined by  $T_m$ ,  $AB(P_m): X^{**} \rightarrow Y^{**}$  will denote the  $(1 + 2\epsilon)$ -homogeneous polynomial whose associated symmetric  $(1 + 2\epsilon)$ -linear operator is  $AB(T_m)$ .

We should note at this point that every  $C^*$ -algebra satisfies property  $(V)$  (see Corollary 6 in [24]).

The original proof presented in [20] relies on the following technical result: for every symmetric and continuous  $(1 + 2\epsilon)$ -linear form  $T_m$  on a  $C^*$ -algebra  $A$  such that the  $(1 + 2\epsilon)$  homogeneous polynomial  $P_m(x) = T_m(x, \dots, x)$ , ( $\forall x \in A$ ) is orthogonally additive on  $A_{sa}$ , the  $(2\epsilon)$ -homogeneous polynomial  $R(x) = AB(T_m)(1, x, \dots, x)$ , ( $\forall x \in A$ ) is orthogonally additive on  $A_{sa}$ , where 1 denotes the unit of  $A^{**}$ . The proof exhibited in this paper avoids the use of the above technical tool. Instead of using the Aron-Berner extension on the  $A^{**} \times \dots \times A^{**}$  we shall focus our attention on its restriction to the Cartesian product  $M(A) \times \dots \times M(A)$ , where  $M(A)$  denotes the multiplier algebra of  $A$  in  $A^{**}$ .

The following result, whose proof is essentially algebraic, is inspired by Proposition 2.4 in [23].

**Lemma 3.1 (see [30]).** Let  $P_m: A \rightarrow \mathbb{K}$  be an element in  $\mathcal{P}^{1+2\epsilon}(A)$  and let  $T_m: A \times \dots \times A \rightarrow \mathbb{K}$  be its associate symmetric  $n$ -linear operator. Suppose that  $P_m$  is orthogonally additive on  $A_{sa}$ . Then for every  $\epsilon > 0$  and every  $a_1, \dots, a_{1+\epsilon}, b_1, \dots, b_\epsilon$  in  $A_{sa}$  such that, for each  $i$  and  $j$ ,  $a_i$  and  $b_j$  are orthogonal we have

$$T_m(a_1, \dots, a_{1+\epsilon}, b_1, \dots, b_\epsilon) = 0.$$

**Proof.** Let  $\epsilon > 0$ . We claim that for every  $a$  and  $(a + \epsilon)$  in  $A_{sa}$  with  $a \perp (a + \epsilon)$  we have

$$T_m(a, 1 + \epsilon, a, a + \epsilon, \epsilon, a + \epsilon) = 0. \quad (3.2)$$

Indeed, the equation

$$\begin{aligned} & \lambda^{1+2\epsilon} T_m(a, \dots, a) + \mu^{1+2\epsilon} T_m(a + \epsilon, \dots, a + \epsilon) = \lambda^{1+2\epsilon} P_m(a) + \mu^{1+2\epsilon} P_m(a + \epsilon) = P_m(\lambda a + \mu(a + \epsilon)) \\ = & \sum_{\substack{0 \leq k_1, k_2 \leq 1+2\epsilon \\ k_1+k_2=1+2\epsilon}} \frac{(1+2\epsilon)!}{k_1! k_2!} \lambda^{k_1} \mu^{k_2} T_m(a, k_1, a, a + \epsilon, k_2, a + \epsilon) \text{ (by the symmetry of } T_m \text{)}, \end{aligned}$$

holds for every  $\lambda$  and  $\mu$  in  $\mathbb{R}$ . Therefore,

$$\sum_{\substack{0 < k_1, k_2 < 1+2\epsilon \\ k_1+k_2=1+2\epsilon}} \frac{(1+2\epsilon)!}{k_1! k_2!} \lambda^{k_1} \mu^{k_2} T_m(a, k_1, a, a + \epsilon, k_2, a + \epsilon) = 0,$$

for all  $\lambda$  and  $\mu$  in  $\mathbb{R}$ , which in particular gives (3.2).

Let  $a_1, \dots, a_{1+\epsilon}, b_1, \dots, b_\epsilon$  in  $A_{sa}$  be such that, for each  $i$  and  $j$ ,  $a_i$  and  $b_j$  are orthogonal. Having in mind that whenever we fix  $(1 + \epsilon)$  variables of  $T_m$  we have another symmetric and continuous multilinear form, the polarization formula (3.1) yields

$$\begin{aligned} & T_m \left( a_1, \dots, a_{1+\epsilon}, \sum_{j=1}^{\epsilon} \epsilon_j b_j, \dots, \sum_{j=1}^{\epsilon} \epsilon_j b_j \right) \\ = & \frac{1}{2^{1+\epsilon} (1 + \epsilon)!} \sum_{\sigma_j = \pm 1} \sigma_1 \cdots \sigma_{1+\epsilon} T_m \left( \sum_{k=1}^{1+\epsilon} \sigma_k a_k, \dots, \sum_{k=1}^{1+\epsilon} \sigma_k a_k, \sum_{j=1}^{\epsilon} \epsilon_j b_j, \dots, \sum_{j=1}^{\epsilon} \epsilon_j b_j \right) = 0, \end{aligned}$$

where in the last equality we applied (3.2) and the fact that  $\sum_{k=1}^{1+\epsilon} \sigma_k a_k$  and  $\sum_{j=1}^{\epsilon} \epsilon_j b_j$  are orthogonal. Finally, the formula (3.3) gives

$$\begin{aligned} & T_m(a_1, \dots, a_{1+\epsilon}, b_1, \dots, b_\epsilon) \\ = & \frac{1}{2^\epsilon (\epsilon)!} \sum_{\epsilon_i = \pm 1} \epsilon_1 \cdots \epsilon_\epsilon T_m \left( a_1, \dots, a_{1+\epsilon}, \sum_{j=1}^{\epsilon} \epsilon_j b_j, \dots, \sum_{j=1}^{\epsilon} \epsilon_j b_j \right) = 0. \end{aligned} \tag{3.3}$$

**Proposition 3.1** (see [30]). Let  $A$  be a  $C^*$ -algebra. Suppose that  $T_m: A \times \dots \times A \rightarrow \mathbb{C}$  is a symmetric and continuous  $n$ -linear form on  $A$  such that the  $(1 + 2\epsilon)$ -homogeneous polynomial  $P_m(x) = T_m(x, \dots, x), \forall x \in A$ , is orthogonally additive on  $A_{sa}$ . Then the polynomial  $R: M(A) \rightarrow \mathbb{C}, R(x) := AB(T_m)(x, \dots, x)$  is orthogonally additive on  $M(A)_{sa}$ .

**Proof.** Let  $a$  and  $(a + \epsilon)$  be two orthogonal elements in  $M(A)_{sa}$ . Since  $a^{\frac{1}{3}}$  and  $(a + \epsilon)^{\frac{1}{3}}$  are orthogonal, we deduce that, for each pair  $x, (x + \epsilon)$  in  $A, a^{\frac{1}{3}} x a^{\frac{1}{3}}$  and  $(a + \epsilon)^{\frac{1}{3}} (x + \epsilon) (a + \epsilon)^{\frac{1}{3}}$  also are orthogonal elements in  $A$ . The hypothesis of  $P_m$  being orthogonally additive assures, via Lemma 3.1, that

$$\begin{aligned} & T_m \left( a^{\frac{1}{3}} x_1 a^{\frac{1}{3}} + (a + \epsilon)^{\frac{1}{3}} y_1 (a + \epsilon)^{\frac{1}{3}}, \dots, a^{\frac{1}{3}} x_{1+2\epsilon} a^{\frac{1}{3}} + (a + \epsilon)^{\frac{1}{3}} y_{1+2\epsilon} (a + \epsilon)^{\frac{1}{3}} \right) = T_m \left( a^{\frac{1}{3}} x_1 a^{\frac{1}{3}}, \dots, a^{\frac{1}{3}} x_{1+2\epsilon} a^{\frac{1}{3}} \right) \\ & + T_m \left( (a + \epsilon)^{\frac{1}{3}} y_1 (a + \epsilon)^{\frac{1}{3}}, \dots, (a + \epsilon)^{\frac{1}{3}} y_{1+2\epsilon} (a + \epsilon)^{\frac{1}{3}} \right), \text{ for all } x_1, \dots, x_{1+2\epsilon}, y_1, \dots, y_{1+2\epsilon} \in A. \end{aligned} \tag{3.4}$$

Now, Goldstine's theorem (cf. Theorem V.4.2.5 in [10]) guarantees that the closed unit ball of  $A_{sa}$  is weak\*-dense in the closed unit ball of  $A_{sa}^{**}$ . Therefore there exist two bounded nets  $(x_\lambda)$  and  $(y_\mu)$  in  $A_{sa}$ , converging in the weak\*-topology of  $A^{**}$  to  $a^{\frac{1}{3}}$  and  $(a + \epsilon)^{\frac{1}{3}}$ , respectively. In our setting the Aron-Berner extension of  $T_m$  is separately weak\*-continuous. Thus, by replacing, in equation (3.4),  $x_1$  and  $y_1$  with  $(x_\lambda)$  and  $(y_\mu)$ , respectively, and taking weak\*-limits, we have:

$$\begin{aligned}
 & AB(T_m) \left( 2a + \epsilon, a^{\frac{1}{3}}x_2a^{\frac{1}{3}} + (a + \epsilon)^{\frac{1}{3}}y_2(a + \epsilon)^{\frac{1}{3}}, \dots, a^{\frac{1}{3}}x_{1+2\epsilon}a^{\frac{1}{3}} + (a + \epsilon)^{\frac{1}{3}}y_{1+2\epsilon}(a + \epsilon)^{\frac{1}{3}} \right) \\
 &= AB(T_m) \left( a, a^{\frac{1}{3}}x_2a^{\frac{1}{3}}, \dots, a^{\frac{1}{3}}x_{1+2\epsilon}a^{\frac{1}{3}} \right) + AB(T_m) \left( a + \epsilon, (a + \epsilon)^{\frac{1}{3}}y_2(a + \epsilon)^{\frac{1}{3}}, \dots, (a + \epsilon)^{\frac{1}{3}}y_{1+2\epsilon}(a + \epsilon)^{\frac{1}{3}} \right),
 \end{aligned}$$

for all  $x_2, \dots, x_{1+2\epsilon}, y_1, \dots, y_{1+2\epsilon} \in A$ . When the above argument is repeated for  $x_2, y_2, \dots, x_{1+2\epsilon}, y_{1+2\epsilon}$  we derive

$$\begin{aligned}
 R(2a + \epsilon) &= AB(T_m)(2a + \epsilon, \dots, 2a + \epsilon) \\
 &= AB(T_m)(a, \dots, a) + AB(T_m)(a + \epsilon, \dots, a + \epsilon) = R(a) + R(a + \epsilon),
 \end{aligned}$$

which finishes the proof.

We observe that  $M(A)$  is always unital, so Proposition 3.1 allows us to apply the final argument in the proof of Theorem 2.8 in [20] but avoiding some technical and laborious results needed in its original proof (see [30]).

**Theorem 3.1.** [20] Let  $A$  be a  $C^*$ -algebra,  $(1 + 2\epsilon) \in \mathbb{N}$  and  $P_m$  an  $n$ -homogeneous scalar polynomial on  $A$ . The following are equivalent.

(a) There exists  $\varphi_m \in A^*$  such that, for every  $x \in A$ ,

$$P_m(x) = \varphi_m(x^{1+2\epsilon}).$$

(b)  $P_m$  is additive on elements having zero-products.

(c)  $P_m$  is orthogonally additive on  $A_{sa}$ .

**Proof.** The implications  $(a) \Rightarrow (b) \Rightarrow (c)$  are clear. To see that  $(c) \Rightarrow (a)$  we proceed by induction on  $(1 + 2\epsilon)$ . When  $\epsilon = 0$  the result is trivial. We suppose that the statement is true for  $(2\epsilon)$ .

Let  $T_m: A \times \dots \times A \rightarrow \mathbb{C}$  be the unique symmetric and continuous  $(1 + 2\epsilon)$ -linear form on  $A$  associated to  $P_m$ . Proposition 3.1 guarantees that the polynomial  $AB(P_m)$  associated to  $AB(T_m)$  is orthogonally additive on  $M(A)_{sa}$ .

Let  $\theta$  be defined by  $\theta(x_2, \dots, x_{1+2\epsilon}) := AB(T_m)(1, x_2, \dots, x_{1+2\epsilon})$ ,  $(x_2, \dots, x_{1+2\epsilon} \in M(A))$ . We claim that the polynomial  $R$  associated to  $\theta$  is orthogonally additive on  $M(A)_{sa}$ . Indeed, let  $a$  and  $(a + \epsilon)$  be two orthogonal elements in  $M(A)_{sa}$  and let  $C$  denote  $C^*$  subalgebra of  $M(A)$  generated by  $a, (a + \epsilon)$  and  $1$ . Clearly  $C$  is a unital abelian  $C^*$ -algebra and  $P_m|_C$  is orthogonally additive. Thus, Theorem 2.1 in [23] assures the existence of a functional  $\psi_C \in C^*$  such that

$$AB(T_m)|_C(y_1, \dots, y_{1+2\epsilon}) = \psi_{a+2\epsilon}(y_1 \dots y_{1+2\epsilon})$$

for all  $y_1, \dots, y_{1+2\epsilon} \in C_x$ . In particular

$$\begin{aligned}
 R(2a + \epsilon) &= \theta(2a + \epsilon, \dots, 2a + \epsilon) = AB(T_m)|_C(1, 2a + \epsilon, \dots, 2a + \epsilon) \\
 &= \psi_C((2a + \epsilon)^{2\epsilon}) = \psi_C(a^{2\epsilon} + (a + \epsilon)^{2\epsilon}) = \psi_C(a^{2\epsilon}) + \psi_C((a + \epsilon)^{2\epsilon}) \\
 &= AB(T_m)|_C(1, a, \dots, a + \epsilon) + AB(T_m)|_C(1, a + \epsilon, \dots, a + \epsilon) = R(a) + R(a + \epsilon),
 \end{aligned}$$

which proves the claim.

By the induction hypothesis, there exists  $\varphi_m \in M(A)^*$  such that

$$R(x) = \varphi_m(x^{2\epsilon})$$

for all  $x \in M(A)$ .

On the other hand, for every  $x \in M(A)_{sa}$ , let  $C_x$  be the abelian  $C^*$ -subalgebra of  $M(A)$  generated by  $1$  and  $x$ , and let  $(T_m)|_{C_x}: C_x \times \dots \times C_x \rightarrow \mathbb{C}$  be the restriction of  $T_m$ . Clearly the polynomial associated to  $(T_m)|_{C_x}$  also is

orthogonally additive. Therefore, Theorem 2.1 of [23] guarantees the existence of a measure  $\psi_x \in (C_x)^*$  with  $\|\psi_x\| = \|(T_m)_{|C_x}\|$  such that

$$(T_m)_{|C_x}(y_1, \dots, y_{1+2\epsilon}) = \psi_x(y_1 \dots y_{1+2\epsilon})$$

for all  $y_1, \dots, y_{1+2\epsilon} \in C_x$ .

Now, we claim that, for every  $x \in M(A)_{sa}$ ,  $\psi_x = \varphi_m|_{C_x}$ . Indeed, let us fix  $x \in M(A)_{sa}$  and pick a positive element  $(x + 2\epsilon) \in C_x$ . There is no loss of generality in assuming that  $\|x + 2\epsilon\| = 1$ . The positivity of  $(x + 2\epsilon)$  implies the existence of a positive norm-one element  $(x + \epsilon) \in C_x$  satisfying  $(x + \epsilon)^{2\epsilon} = x + 2\epsilon$ .

We therefore have

$$\begin{aligned} \psi_x(x + 2\epsilon) &= \psi_x((x + \epsilon)^{2\epsilon}) = AB((T_m)_{|C_x})(1, x + \epsilon, \dots, x + \epsilon) = AB(T_m)(1, x + \epsilon, \dots, x + \epsilon) \\ &= \theta(x + \epsilon, \dots, x + \epsilon) = R(x + \epsilon) = \varphi_m((x + \epsilon)^{2\epsilon}) = \varphi_m(x + 2\epsilon). \end{aligned}$$

Since  $(x + 2\epsilon)$  is an arbitrary positive norm-one element in  $C_x$  we deduce, by linearity,

that  $\psi_x = \varphi_m|_{C_x}$ .

Thus, for each  $x \in M(A)_{sa}$ , we have

$$AB(P_m)(x) = AB(T_m)(x, \dots, x) = \psi_x(x^{1+2\epsilon}) = \varphi_m(x^{1+2\epsilon}).$$

The polarization formula given in (3.1) applies to prove that  $AB(P_m)(x) = \varphi_m(x^{1+2\epsilon})$  for all  $x \in M(A)$ .

The following vector-valued version of the above theorem was established in [20], Corollary 3.1.

**Theorem 3.2.** [20] Let  $A$  be a  $C^*$ -algebra,  $X$  a complex Banach space,  $(1 + 2\epsilon) \in \mathbb{N}$  and  $P_m: A \rightarrow X$  an  $n$ -homogeneous polynomial. The following are equivalent.

(a) There exists an operator  $T_m: A \rightarrow X$  such that, for every  $x \in A$ ,

$$P_m(x) = T_m(x^{1+2\epsilon}).$$

(b)  $P_m$  is additive on elements having zero-products.

(c)  $P_m$  is orthogonally additive on  $A_{sa}$ .

#### IV. Orthogonality Preservers Between $C^*$ -Algebras and $JB^*$ -Algebras

Let  $J$  be an arbitrary  $JB^*$ -algebra. One of the main results stated in [7] describes the orthogonality preserving operators from  $J$  to a  $JB^*$ -triple whose second transpose maps the unit in  $A^{**}$  to a tripotent in  $E^{**}$ . This section contains most of the novelties in this paper. We shall present a complete description of all orthogonality preserving operators from a  $JB^*$ -algebra to a  $JB^*$ -triple, without assuming any additional condition.

We recall that two elements  $a, (a + \epsilon)$  in a  $JB^*$ -triple are said to be orthogonal (written  $a \perp (a + \epsilon)$ ) if  $L(a, a + \epsilon) = 0$ . Lemma 1 in [7] shows that  $a \perp (a + \epsilon)$  if and only if one of the following statements holds:

$$\begin{aligned} \{a, a, a + \epsilon\} = 0; & \quad a \perp r(a + \epsilon); & \quad r(a) \perp r(a + \epsilon); \\ E_2^{**}(r(a)) \perp E_2^{**}(r(a + \epsilon)); & \quad r(a) \in E_0^{**}(r(a + \epsilon)); & \quad a \in E_0^{**}(r(a + \epsilon)); \\ a + \epsilon \in E_0^{**}(r(a)); & \quad E_a \perp E_{a+\epsilon} & \quad \{a + \epsilon, a + \epsilon, a\} = 0. \end{aligned} \tag{4.1}$$

The Jordan identity (JB1) and the above reformulations assure that

$$a \perp \{x, x + \epsilon, x + 2\epsilon\} \text{ whenever } a \text{ is orthogonal to } x, x + \epsilon \text{ and } (x + 2\epsilon). \tag{4.2}$$



If  $A$  is a  $C^*$ -algebra, it can be checked from the above reformulations, that two elements  $a, a + \epsilon$  in  $A$  are orthogonal for the  $C^*$ -algebra product (i.e.  $(a + \epsilon)^* = 0 = (a + \epsilon)^*a$ ) if and only if they are orthogonal when  $A$  is considered as a  $JB^*$ -triple.

The equivalent reformulations of orthogonality given in (4.1) admit another

equivalent statement in the setting of  $JB^*$ -algebra when one of the elements is positive.

**Lemma 4.1** (see [30]). Let  $h_m$  and  $x$  be elements in a  $JB^*$ -algebra  $J$  with  $h_m$  positive. Then  $x \perp h_m$  if and only if  $h_m \circ x = 0$ .

**Proof.** Having in mind that  $h_m \circ x = \{1, h_m, x\}$ , where 1 denotes the unit element in  $J^{**}$ , it is clear that  $h_m \circ x = 0$  whenever  $h_m \perp x$ . We shall show that  $x \perp h_m$  whenever  $h_m \circ x = 0$ . Given a positive element  $h_m$  in  $J$ , there exists another positive element  $(a + \epsilon)$  satisfying  $(a + \epsilon)^2 = h_m$ . Since the triple product  $\{a + \epsilon, a + \epsilon, x\}$  coincides with  $(a + \epsilon)^2 \circ x = h_m \circ x = 0$ , the equivalent reformulations of orthogonality given in (4.1) guarantee that  $(a + \epsilon) \perp x$ , or equivalently,  $x \in J_0^{**}(r(a + \epsilon))$ . It is not hard to check that for a positive  $(a + \epsilon)$ , the range tripotents  $r(a + \epsilon)$  and  $r((a + \epsilon)^2) = r(h_m)$  both coincide with the range projection of  $(a + \epsilon)$  in  $J^{**}$  and hence  $r(a + \epsilon) = r((a + \epsilon)^2) = r(h_m)$ . Again, the equivalences stated in (4.1) assure that  $x \perp h_m$ .

Let  $E$  and  $F$  be  $JB^*$ -triples. An operator  $T_m: E \rightarrow F$  is said to be orthogonality preserving if  $T_m(a) \perp T_m(a + \epsilon)$  whenever  $a \perp (a + \epsilon)$  in  $E$ . This concept extends the usual definition of orthogonality preserving linear operator between  $C^*$ -algebras.

**Lemma 4.2** (see [30]). Let  $T_m: J \rightarrow E$  be an orthogonality preserving operator from a  $JB^*$  algebra to a  $JB^*$ -triple, then  $T_m^{**}|_{M(J)}: M(J) \rightarrow E^{**}$  is orthogonality preserving.

**Proof.** Let  $a, (a + \epsilon) \in M(J)$ . By (4.1),  $a \begin{bmatrix} 1 \\ 3 \end{bmatrix}$  and  $(a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix}$  are orthogonal elements in  $M(J)$ . Thus, we deduce that for each pair  $x, (x + \epsilon)$  in  $J$ ,  $Q \left( a \begin{bmatrix} 1 \\ 3 \end{bmatrix} \right) x$  and  $Q \left( (a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix} \right) (x + \epsilon)$  are two orthogonal elements in  $J$ . Now, Goldstine's theorem guarantees that the closed unit ball of  $J$  is weak\*-dense in the closed unit ball of  $J^{**}$ . Therefore there exist two bounded nets  $(x_\lambda)$  and  $(y_\mu)$  in  $J$ , converging in the weak\*-topology of  $J^{**}$  to  $a \begin{bmatrix} 1 \\ 3 \end{bmatrix}$  and  $(a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix}$ , respectively.

Since the triple product of any  $JBW^*$ -triple is separately weak\* continuous ([4]) and  $T_m^{**}$  is weak\* continuous, we deduce that, for each  $x, (x + \epsilon)$  in  $J$ , the net  $0 = \{T_m(Q(a \begin{bmatrix} 1 \\ 3 \end{bmatrix})x_\lambda), T_m(Q(a \begin{bmatrix} 1 \\ 3 \end{bmatrix})x), T_m(Q((a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix})(x + \epsilon))\}$  converges to

$\{T_m^{**}(a), T_m(Q(a \begin{bmatrix} 1 \\ 3 \end{bmatrix})x), T_m(Q((a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix})(x + \epsilon))\}$  in the weak\*-topology of  $E^{**}$ . Therefore

$$\{T_m^{**}(a), T_m(Q(a \begin{bmatrix} 1 \\ 3 \end{bmatrix})x), T_m(Q((a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix})(x + \epsilon))\} = 0,$$

for all  $x, (x + \epsilon) \in J$ . Similarly,  $\{T_m^{**}(a), T_m^{**}(a), T_m(Q((a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix})(x + \epsilon))\} = 0$ , for all  $(x + \epsilon) \in J$ .

Finally,  $0 = \{T_m^{**}(a), T_m^{**}(a), T_m(Q((a + \epsilon) \begin{bmatrix} 1 \\ 3 \end{bmatrix})y_\mu)\} \rightarrow \{T_m^{**}(a), T_m^{**}(a), T_m^{**}(a + \epsilon)\}$ , in the weak\*-topology of  $E^{**}$ , and hence  $T_m^{**}(a) \perp T_m^{**}(a + \epsilon)$ .

Let  $A$  be a  $C^*$ -algebra and let  $X$  be a complex Banach space. A continuous sesquilinear mapping  $\Phi: A \times A \rightarrow X$  is said to be orthogonal if  $\Phi(a, a + \epsilon) = 0$  for every  $a, (a + \epsilon) \in A$  such that  $a \perp (a + \epsilon)$ . By a celebrated result due to [13] (see [14] for an alternative proof), for every continuous sesquilinear orthogonal form  $V: A \times A \rightarrow \mathbb{C}$ , there exist two functionals  $\omega_1, \omega_2 \in A^*$  satisfying that

$$V(x, x + \epsilon) = \omega_1(x(x + \epsilon)^*) + \omega_2((x + \epsilon)^*x),$$

for all  $x, (x + \epsilon) \in A$ . Denoting  $\phi = \omega_1 + \omega_2$  and  $\psi = \omega_1 - \omega_2$ , we have

$$V(x, x + \epsilon) = \phi(x \circ (x + \epsilon)^*) + \psi([x, (x + \epsilon)^*]),$$

for all  $x, (x + \epsilon) \in A$ , where  $a \circ (a + \epsilon) := \frac{1}{2}(a(a + \epsilon) + (a + \epsilon)a)$ ,  $[a, a + \epsilon] := \frac{1}{2}(a(a + \epsilon) - (a + \epsilon)a)$ . In particular,  $V(x, x + \epsilon) = V(x + \epsilon, x)$  whenever  $[x, (x + \epsilon)^*] = 0$  and  $x \circ (x + \epsilon)^* = x^* \circ (x + \epsilon)$ . The following lemma follows straightforwardly from the above remarks and the Hahn-Banach theorem.

**Lemma 4.3.** Let  $A$  be a  $C^*$ -algebra,  $X$  a Banach space and  $\Phi: A \times A \rightarrow X$  a continuous sesquilinear orthogonal operator. Then  $\Phi(x, x + \epsilon) = \Phi(x + \epsilon, x)$  whenever  $[x, (x + \epsilon)^*] = 0$  and  $x \circ (x + \epsilon)^* = x^* \circ (x + \epsilon)$ .

Let us recall that two elements  $a$  and  $(a + \epsilon)$  in a  $JB^*$ -algebra  $J$  are said to operator commute in  $J$  if the multiplication operators  $M_a$  and  $M_{a+\epsilon}$  commute, where  $M_a$  is defined by  $M_a(x) := a \circ x$ . That is,  $a$  and  $(a + \epsilon)$  operators commute if and only if  $(a \circ x) \circ (a + \epsilon) = a \circ (x \circ (a + \epsilon))$  for all  $x$  in  $J$ . Self-adjoint elements  $a$  and  $(a + \epsilon)$  in  $J$  generate a  $JB^*$ -subalgebra that can be realized as a  $JC^*$ -subalgebra of some  $B(H)$ , [29], and, in this identification,  $a$  and  $(a + \epsilon)$  commute in the usual sense whenever the operators commute in  $J$  (compare Proposition 1 in [25]). Similarly, two elements  $a$  and  $(a + \epsilon)$  of  $J_{sa}$  operator commute if and only if  $a^2 \circ (a + \epsilon) = \{a, a + \epsilon, a\}$  (i.e.,  $a^2 \circ (a + \epsilon) = 2(a \circ (a + \epsilon)) \circ a - a^2 \circ (a + \epsilon)$ ). If  $(a + \epsilon) \in J$  we use  $\{a + \epsilon\}'$  to denote the set of elements in  $J$  that operator commute with  $(a + \epsilon)$ . (This corresponds to the usual notation in von Neumann algebras.)

**Proposition 4.1** (see [30]). Let  $A$  be a  $C^*$ -algebra,  $E$  a  $JB^*$ -triple and  $T_m: A \rightarrow E$  an orthogonality preserving operator. Then for  $h_m = T_m^{**}(1)$ , the following assertions hold:

- a)  $\{T_m(x), h_m, h_m\} = \{h_m, T_m(x^*), h_m\}$ , for all  $x \in A$ .
- b)  $T_m(A_{sa}) \subset E_2^{**}(r(h_m))_{sa}$ .
- c) For each  $a \in A$ ,  $T_m(a)$  and  $h_m$  operator commute in the  $JB^*$ -algebra  $E_2^{**}(r(h_m))$ .
- d) When  $h_m$  is a tripotent, then  $T_m: A \rightarrow E_2^{**}(r(h_m))$  is a Jordan  $*$ -homomorphism, in particular  $T_m$  is a triple homomorphism.

**Proof.** a) By Lemma 4.2,  $T_m^{**}|_{M(A)}: M(A) \rightarrow E^{**}$  is orthogonality preserving. Therefore, the assignment  $(x, x + \epsilon) \mapsto \{T_m^{**}(x), T_m^{**}(x + \epsilon), h_m\}$ , defines a continuous sesquilinear orthogonal operator on  $M(A) \times M(A)$ . Lemma 4.3, applied to  $x \in A_{sa}$  and  $(x + \epsilon) = 1$  gives  $\{T_m(x), h_m, h_m\} = \{h_m, T_m(x), h_m\}$ . The desired statement follows by linearity.

b) Let  $a \in A_{sa}$ . By the Peirce arithmetic and a) we have

$$\begin{aligned} \{(P_m)_2(r(h_m))T_m(a), h_m, h_m\} + \{(P_m)_1(r(h_m))T_m(a), h_m, h_m\} &= \{T_m(a), h_m, h_m\} \\ &= \{h_m, T_m(a), h_m\} = \{h_m, (P_m)_2(r(h_m))T_m(a), h_m\}, \end{aligned}$$

which implies that  $\{(P_m)_1(r(h_m))T_m(a), h_m, h_m\} = 0$ , and hence  $(P_m)_1(r(h_m))T_m(a) \perp h_m$ . The equivalences in (4.1) imply that  $(P_m)_1(r(h_m))T_m(a) \in E_0^{**}(r(h_m))$ , which gives

$$T_m(A_{sa}) \subseteq E_2^{**}(r(h_m)) \oplus E_0^{**}(r(h_m)). \tag{4.3}$$

Consider now the mapping  $(P_m)_3: M(A) \rightarrow E^{**}$ ,

$$(P_m)_3(x) = \{T_m^{**}(x), T_m^{**}(x^*), T_m^{**}(x)\}.$$

It is clear that  $(P_m)_3$  is a 3-homogeneous polynomial on  $M(A)$ . Since, by Lemma 4.2,  $T_m^{**}|_{M(A)}$  is orthogonality preserving,  $(P_m)_3$  is orthogonally additive on  $M(A)_{sa}$ . By Corollary 3.1 in [20] or Theorem 3.2, there exists an operator  $(F_m)_3: M(A) \rightarrow E^{**}$  satisfying that

$$(P_m)_3(x) = (F_m)_3(x^3),$$

for all  $x$  in  $M(A)$ . If  $(S_m)_3: M(A) \times M(A) \times M(A) \rightarrow E^{**}$  is the (unique) symmetric 3-linear operator associated to  $(P_m)_3$ , we have

$$(F_m)_3(\langle x, x + \epsilon, x + 2\epsilon \rangle) = (S_m)_3(x, x + \epsilon, x + 2\epsilon) = \langle T_m^{**}(x), T_m^{**}(x + \epsilon), T_m^{**}(x + 2\epsilon) \rangle, \quad (4.4)$$

for all  $x, (x + \epsilon), (x + 2\epsilon) \in M(A)_{sa}$ . Now, taking  $a \in M(A)_{sa}$  and  $(x + \epsilon) = (x + 2\epsilon) = 1$  in (4.4), we deduce that

$$(F_m)_3(a) = \langle T_m^{**}(a), h_m, h_m \rangle = \frac{2}{3}\{T_m^{**}(a), h_m, h_m\} + \frac{1}{3}\{h_m, T_m^{**}(a), h_m\}. \quad (4.5)$$

Thus, for each  $a \in M(A)_{sa}$  we have

$$\{T_m^{**}(a), T_m^{**}(a), T_m^{**}(a)\} = (F_m)_3(a^3) = \langle h_m, h_m, T_m^{**}(a^3) \rangle. \quad (4.6)$$

Now, (4.3), (4.6) and the Peirce arithmetic show that

$$T_m(A_{sa}) \subseteq E_2^{**}(r(h_m)) \cap E.$$

We shall finally prove that  $T_m$  is symmetric for the involution in  $E_2^{**}(r(h_m))$ . In order to simplify notation, we shall write  $r(h_m) = r$ . Let us recall that  $E_2^{**}(r)$  is a JB\*-algebra with Jordan product and involution given by  $x \cdot_r (x + \epsilon) = \{x, r, x + \epsilon\}$  and  $x^\# = \{r, x, r\} = Q(r)(x)$ , respectively. The triple product in  $E_2^{**}(r)$  is also determined by the expression

$$\{x, x + \epsilon, x + 2\epsilon\} = (x \cdot_r (x + \epsilon)^\#) \cdot_r (x + 2\epsilon) + ((x + 2\epsilon) \cdot_r (x + \epsilon)^\#) \cdot_r x - (x \cdot_r (x + 2\epsilon)) \cdot_r (x + \epsilon)^{kr}.$$

Lemma 4.3 applied to the form  $\Phi(x, x + \epsilon) = \{T_m^{**}(x), T_m^{**}(x + \epsilon), x + 2\epsilon\}$  guarantees that

$$\{T_m^{**}(x), h_m, x + 2\epsilon\} = \{h_m, T_m^{**}(x), x + 2\epsilon\}$$

for every  $x \in M(A)_{sa}$  and  $(x + 2\epsilon) \in E^{**}$ . Let us fix  $x = a \in A_{sa}$ . By taking  $(x + 2\epsilon) = r$ , the above identity gives  $h_m \cdot_r T_m(a)^\# \dot{r}_r = h_m \cdot_r T_m(a)$ , that is,  $h_m \cdot_r \frac{T_m(a) - T_m(a)^\# \dot{r}_r}{2i} = 0$ . Lemma 4.1 now applies to give  $(T_m(a) - T_m(a)^{Er}) \perp h_m$ , and hence  $T_m(a) - T_m(a)^{or}$  lies in  $E_2^{**}(r) \cap E_0^{**}(r) = \{0\}$  (compare (4.1)). This implies  $T_m(A_{sa}) \subset E_2^{**}(r)_{sa}$ .

c) It follows by  $a + \epsilon$  that  $T_m(A_{sa}) \subset E_2^{**}(r)_{sa}$  and hence the triple product in  $T_m(A_{sa})$  is determined by the Jordan product of  $E_2^{**}(r)_{sa}$ . By  $a$ , for each  $a \in A_{sa}$ , we have  $\{h_m, h_m, T_m(a)\} = \{h_m, T_m(a), h_m\}$ . Thus,  $h_m^2 \cdot_r T_m(a) = 2(h_m \cdot_r T_m(a)) \cdot_r h_m - h_m^2 \cdot_r T_m(a)$ , which gives the desired statement.

d) Let us assume that  $h_m$  is a tripotent. In this case  $h_m = r(h_m) = r$ . Statement  $a + \epsilon$  assures that  $T_m(A_{sa}) \subset E_2^{**}(r)_{sa}$ . Thus, equation (4.5) guarantees that  $(F_m)_3(a) = \{T_m^{**}(a), h_m, h_m\} = \{h_m, T_m^{**}(a), h_m\} = T_m^{**}(a)$ , for all  $a \in M(A)_{sa}$ . Now, the formula established in (4.4) implies that

$$\langle T_m^{**}(a), T_m^{**}(a + \epsilon), T_m^{**}(a + 2\epsilon) \rangle = (F_m)_3(\langle a, a + \epsilon, a + 2\epsilon \rangle) = T_m^{**}(\langle a, a + \epsilon, a + 2\epsilon \rangle),$$

for all  $a, (a + \epsilon), (a + 2\epsilon) \in M(A)_{sa}$ . Taking  $\epsilon = \frac{1-a}{2}$  in the above equation, we have

$$T_m^{**}(a) \cdot_r T_m^{**}(a + \epsilon) = \{T_m^{**}(a), T_m^{**}(a + \epsilon), r\} = T_m^{**}(\{a, a + \epsilon, 1\}) = T_m^{**}(a \circ (a + \epsilon)),$$

for all  $a, (a + \epsilon) \in M(A)_{sa}$ . We have then shown that  $T_m^{**}|_{M(A)}: M(A) \rightarrow E_2^{**}(r)$  is a unital Jordan \*-homomorphism, which proves  $d$ ).

It should be noticed that the main result in [27] is a direct consequence of statement) in the above proposition.

Let  $T_m: J \rightarrow E$  be an orthogonality preserving operator from a JB\*-algebra to a JB\*-triple and let  $h_m$  denote  $T_m^{**}(1)$ . Lemma 4.2 assures that  $T_m^{**}|_{M(J)}: M(J) \rightarrow E^{**}$  also is orthogonality preserving. Since for each self-adjoint element  $a \in M(J)$ , the JB\*-subalgebra  $C_{\{1,a\}}$  of  $M(J)$  generated by  $a$  and 1 is JB\*-isomorphic to an abelian C\*-algebra (compare Theorem 3.2.4 in [15]), the mapping  $T_m^{**}|_{\{11,a\}}: C_{\{1,a\}} \rightarrow E^{**}$  satisfies the hypothesis of Proposition 4.1 above. Therefore,  $T_m^{**}(a) \in E_2^{**}(r(h_m))_{sa}$ .  $T_m^{**}(a)$  and  $h_m$  operator commute in

the JB\*-algebra  $E_2^{**}(r(h_m))$  and if  $h_m$  is a tripotent then,  $T_m^{**}(a^2) = T_m^{**}(a) \cdot_{r(h_m)} T_m^{**}(a)$ . We have proved the following result(see [30]).

**Corollary 4.1.** Let  $J$  be a JB\*-algebra,  $E$  a JB\*-triple and  $T_m: J \rightarrow E$  an orthogonality preserving operator. Then for  $h_m = T_m^{**}(1)$ , the following assertions hold:

- a)  $\{T_m(x), h_m, h_m\} = \{h_m, T_m(x^*), h_m\}$ , for all  $x \in J$ .
- b)  $T_m(J_{sa}) \subset E_2^{**}(r(h_m))_{sa}$ .
- c) For each  $a \in J, T_m(a)$  and  $h_m$  operator commute in the JB\*-algebra  $E_2^{**}(r(h_m))$ .
- d) When  $h_m$  is a tripotent, then  $T_m: J \rightarrow E_2^{**}(r(h_m))$  is a Jordan \*-homomorphism, in particular  $T_m$  is a triple homomorphism.

The result describing orthogonality preserving operators from a JB\*-algebra to a JB\*-triple can be now stated(see [30]).

**Theorem 4.1.** Let  $T_m: J \rightarrow E$  be an operator from a JB\*-algebra to a JB\*-triple and let  $h_m = T_m^{**}(1)$ . The following are equivalent:

- a)  $T_m$  is orthogonality preserving.
- b) There exists a (unital) Jordan \*-homomorphism  $S_m: M(J) \rightarrow E_2^{**}(r(h_m))$  such that  $S_m(x)$  and  $h_m$  operator commute and  $T_m(x) = h_m \cdot_{r(h_m)} S_m(x)$ , for every  $x \in J$ .

**Proof.** The implication  $b) \Rightarrow a)$  is clear.

$a) \Rightarrow b)$  Let  $C$  denote the JB\*-subalgebra of  $E_2^{**}(r(h_m))$  generated by  $h_m$  and  $r(h_m)$ . Let  $\sigma(h_m) \subseteq (0, \|h_m\|]$  denote the spectrum of  $h_m$  in  $E_2^{**}(r(h_m))$ . It is known that  $\sigma(h_m) \cup \{0\}$  is compact and  $C$  is JB\*-isomorphic to  $C(\sigma(h_m) \cup \{0\})$ , and under this identification  $h_m$  corresponds to the function  $t \mapsto t$  (compare Theorem 3.2.4 in [15]). For each natural  $(1 + 2\epsilon)$ , let  $p_{(1+2\epsilon)}$  be the projection in  $\bar{C}^{w*}$  whose representation in  $C(\sigma(h_m) \cup \{0\})^{**}$  is the characteristic function  $\chi_{((\sigma(h_m) \cup \{0\}) \cap [\frac{1}{1+2\epsilon}, 1])}$ , and let  $(h_m)_{1+2\epsilon} = p_{1+2\epsilon} \cdot_{r(h_m)} h_m$ . We notice that  $(p_{1+2\epsilon})$  converges to  $r(h_m)$  in the  $\sigma(E^{**}, E^*)$ -topology of  $E^{**}$ .

By Corollary 4.1  $T_m^{**}(M(J)_{sa}) \subset E_2^{**}(r(h_m))_{sa}$  and  $T_m^{**}(M(J)) \subseteq \{h_m\}'$ . The separate weak\*-continuity of the product of  $E_2^{**}(r(h_m))$  implies that  $(x + \epsilon)$  and  $T_m^{**}(x)$  operator commute for all  $(x + \epsilon) \in \bar{C}^{w*}$  and  $x \in M(J)$ . In particular, for each natural  $(1 + 2\epsilon), p_{1+2\epsilon}$  and  $T_m^{**}(x)$  operator commute, for all  $x \in M(J)$ . Thus, the mapping  $(S_m)_{1+2\epsilon}: M(J) \rightarrow E_2^{**}(r(h_m)), (S_m)_{1+2\epsilon}(x) := (h_m^{-1})_{1+2\epsilon} \cdot_{r(h_m)} T_m^{**}(x)$  is an orthogonality preserving operator between two JB\*-algebras satisfying that  $(S_m)_{1+2\epsilon}(1) = p_{1+2\epsilon}$  is a tripotent. Corollary 4.1 assures that  $(S_m)_{1+2\epsilon}$  is a Jordan \*-homomorphism and hence  $\|(S_m)_{1+2\epsilon}\| \leq 1$ , for all  $(1 + 2\epsilon) \in \mathbb{N}$ .

Let us take a free ultrafilter  $\mathcal{U}$  on  $\mathbb{N}$ . By the Banach-Alaoglu Theorem, any bounded set in  $E_2^{**}(r(h_m))$  is relatively weak\*-compact and hence the assignment  $(x + 2\epsilon) \mapsto S_m(x + 2\epsilon) := w^* - \lim_{\mathcal{U}} (S_m)_{1+2\epsilon}(x + 2\epsilon)$  defines an operator  $S_m: J \rightarrow E_2^{**}(r(h_m))$ .

For each natural  $(1 + 2\epsilon)$ , and each  $x \in M(J)$ ,  $h_m \cdot_{r(h_m)} (S_m)_{1+2\epsilon}(x) = h_m \cdot_{r(h_m)} ((h_m^{-1})_{1+2\epsilon} \cdot_{r(h_m)} T_m^{**}(x)) = p_{1+2\epsilon} \cdot_{r(h_m)} T_m^{**}(x)$ . Since  $r(h_m) = w^* - \lim_{(1+2\epsilon)} p_{(1+2\epsilon)}$ , it follows from the separate weakcontinuity of the Jordan product of  $E_2^{**}(r(h_m))$ , that  $h_m \cdot_{r(h_m)} S_m(x) = T_m^{**}(x)$ , for all  $x \in M(J)$ . We have already seen that  $(h_m^{-1})_{1+2\epsilon}, h_m$  and  $T_m^{**}(x)$  pairwise operator commute for every  $x \in M(J)$ . Therefore,  $(S_m)_{1+2\epsilon}(x)$  and  $h_m$  operator commute for every natural  $(1 + 2\epsilon)$ . The separate weak-continuity of the product assures that  $h_m$  and  $S_m(x)$  operator commute for all  $x \in M(J)$ .

Finally, let  $a \in M(J)_{sa}$ . For each natural  $1 + 2\epsilon, (S_m)_{1+2\epsilon}(a) \in E_2^{**}(r(h_m))_{sa}$  and  $(S_m)_{1+2\epsilon}(a^2) = (S_m)_{1+2\epsilon}(a) \cdot_{r(h_m)} (S_m)_{1+2\epsilon}(a)$ . Being  $E_2^{**}(r(h_m))_{sa}$  weak\*-closed, it is clear that  $S_m(a) \in E_2^{**}(r(h_m))_{sa}$ . Let  $(1 + 2\epsilon)$  and  $m$  be two natural numbers. Since  $(h_m^{-1})_{1+2\epsilon}, (h_m^{-1})_{m_0}$ , and  $T_m^{**}(a)$  are pairwise operator commuting, we have

$$\begin{aligned}
 & (S_m)_{1+2\epsilon}(a) \cdot_{r(h_m)} (S_m)_{m_0}(a) \\
 &= (h_m^{-1})_{1+2\epsilon} \cdot_{r(h_m)} (h_m^{-1})_{m_0} \cdot_{r(h_m)} T_m^{**}(a) \cdot_{r(h_m)} T_m^{**}(a) = (S_m)_{\min(1+2\epsilon, m)}(a)^2 \\
 &= (S_m)_{\min(1+2\epsilon, m)}(a^2).
 \end{aligned}$$

For a fixed natural  $m$ , taking  $w^* - \lim_{1+2\epsilon \geq m, u}$  in the above expressions, we deduce that

$$S_m(a) \cdot_{r(h_m)} (S_m)_{m_0}(a) = (S_m)_{m_0}(a^2),$$

for all  $m \in \mathbb{N}$ . The same argument gives

$$S_m(a) \cdot_{r(h_m)} S_m(a) = S_m(a^2).$$

The description provided by the above Theorem generalizes Theorems 6 and 10 in [7]. Concretely, the just quoted theorems make use of the hypothesis of  $T_m^{**}(1)$  being von Neumann regular, and this assumption is completely removed in Theorem 4.1.

We recall that an operator  $T_m$  between two  $JB^*$ -triples preserves zero-tripleproducts if  $\{T_m(x), T_m(x + \epsilon), T_m(x + 2\epsilon)\} = 0$  whenever  $\{x, x + \epsilon, x + 2\epsilon\} = 0$ . While an operator  $T_m$  between two  $C^*$ -algebras is said to be zero-products preserving if  $T_m(x)T_m(x + \epsilon) = 0$  whenever  $x(x + \epsilon) = 0$ .

The authors in [8], [26], and [28] give a complete description of zero-product preserving bounded linear maps between  $C^*$ -algebras.

The equivalent reformulations of orthogonality stated in (4.1) together with Theorem 4.1 above, give the following generalization of Corollary 18 in [7].

**Corollary 4.2.** Let  $T_m: J \rightarrow E$  be an operator from a  $JB^*$ -algebra to a  $JB^*$ -triple. Then  $T_m$  is orthogonality preserving if and only if  $T_m$  preserves zero-triple-products.

**Example 4.1.** Let  $T_m$  be a bounded linear operator between two  $C^*$ -algebras. It was already noticed in [7] that in the case of  $T_m$  being symmetric (i.e.,  $T_m(x^*) = T_m(x)^*$ ),

then  $T_m$  is orthogonality preserving on  $A_{sa}$  if and only if  $T_m$  preserves zero-products on  $A_{sa}$ . However, not every orthogonality preserving operator sends zero-products to zero-products. Consider, for example,  $T_m: M_2(\mathbb{C}) \rightarrow M_2(\mathbb{C}), T_m(x) = ux$ , where  $u = \begin{pmatrix} 0 & -1 \\ 1 & 0 \end{pmatrix}$ . Clearly  $T_m$  is a triple homomorphism and hence orthogonality preserving, but taking  $x = \begin{pmatrix} 0 & 1 \\ 0 & 1 \end{pmatrix}, (x + \epsilon) = \begin{pmatrix} 1 & -1 \\ 0 & 0 \end{pmatrix}$ , we have  $x(x + \epsilon) = (x + \epsilon)x = 0$  and  $T_m(x)T_m(x + \epsilon) \neq 0$ .

Theorem 17 in [7] follows now as a consequence of Theorem 4.1.

**Corollary 4.3 (see [30]).** Let  $T_m: A \rightarrow B$  be an operator between two  $C^*$ -algebras. For  $h_m = T_m^{**}(1)$  the following assertions are equivalent:

- a)  $T_m$  is orthogonality preserving.
- b) There exists a triple homomorphism  $S_m: A \rightarrow B^{**}$  satisfying  $h_m^* S_m(x + 2\epsilon) = S_m((x + 2\epsilon)^*)^* h_m, h_m S_m((x + 2\epsilon)^*)^* = S_m(x + 2\epsilon) h_m^*$ , and

$$\begin{aligned}
 T_m(x + 2\epsilon) &= L(h_m, r(h_m))(S_m(x + 2\epsilon)) = \frac{1}{2}(h_m r(h_m)^* S_m(x + 2\epsilon) + S_m(x + 2\epsilon) r(h_m)^* h_m) \\
 &= h_m r(h_m)^* S_m(x + 2\epsilon) = S_m(x + 2\epsilon) r(h_m)^* h_m,
 \end{aligned}$$

for all  $(x + 2\epsilon) \in A$ .

**Proof.** The implication b)  $\Rightarrow$  a) is clear.

$a) \Rightarrow b)$  By Theorem 4.1 there exists a (unital) Jordan \*-homomorphism  $S_m: M(A) \rightarrow B_2^{**}(r(h_m))$  such that  $S_m(x)$  and  $h_m$  operator commute in  $B_2^{**}(r(h_m))$  and  $T_m(x) = h_m \cdot_{r(h_m)} S_m(x)$ , for every  $x \in A$ . In order to simplify notation we shall write  $r = r(h_m)$ . Notice that  $r$  is a partial isometry in  $B^{**}$ , with left and right projections given by  $rr^*$  and  $r^*r$ , respectively. It is well known that  $B_2^{**}(r) = rr^*B^{**}r^*r$ .

It can be easily checked that  $L_{r^*}: B_2^{**}(r) \rightarrow B_2^{**}(r^*r), x \mapsto r^*x$ , is a unital Jordan \*-homomorphism and  $B_2^{**}(r^*r)$  is a C\*-subalgebra of  $B^{**}$  because  $r^*r$  is a projection.

Take an element  $a \in A_{sa}$ . Since  $S_m(a)$  and  $h_m$  operator commute in  $B_2^{**}(r(h_m))_{sa}$ ,  $L_{r^*}(h_m) = r^*h_m$  and  $L_{r^*}(S_m(a)) = r^*S_m(a)$  operator commute in  $B_{sa}^{**}$ . Equivalently,  $r^*h_m$  and  $r^*S_m(a)$  are two commuting elements in  $B^{**}$ . Therefore

$$\begin{aligned} h_m^*S_m(a) &= h_m^*rr^*S_m(a) = (r^*h_m)^*(r^*S_m(a)) = (r^*h_m)(r^*S_m(a)) = (r^*S_m(a))(r^*h_m) \\ &= (r^*S_m(a))^*(r^*h_m) = S_m(a)^*rr^*h_m = S_m(a)^*h_m, \end{aligned}$$

and similarly  $h_mS_m(a)^* = S_m(a)h_m^*$ . The proof concludes by a linear argument.

The general description of all orthogonality preserving operators between two JB\*-triples remains open. We can only prove the following local property.

**Corollary 4.4.** Let  $T_m: E \rightarrow F$  be an orthogonality preserving operator between two JB\*-triples. Let  $x$  be a norm-one element in  $E$  and let  $h_m = T_m^{**}(r(x))$ . Then there exists a Jordan \*-homomorphism  $S_m: E(x) \rightarrow F_2^{**}(r(h_m))$ , satisfying that  $T_m|_{E(x)} = L(h_m, r(h_m))$ .

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