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This certifies that the research paper entitled “**Analysis of Public Satisfaction Survey on Electronic Identity Card (E-Ktp) Manufacturing Services at the Population and Civil Registration Office of North Toraja Regency**” authored by “**Maria Jusanti Situru**” was reviewed by experts in this research area and accepted by the board of “Quest Journals Publication” which has published in “**Quest Journal of Research in Business and Management**”, ISSN (Online): 2347-3002, Volume-10, Issue-7, Series-1, Page No.: 56-65, July-2022.

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