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This certifies that the research paper entitled “**A Study of Customer Relationship Management Practices of Vishal Mega-Mart and Bazar India in Aizawl**” authored by “**Dr. N. Rokendro Singh**” was reviewed by experts in this research area and accepted by the board of “Quest Journals Publication” which has published in “**Quest Journal of Research in Business and Management**”, ISSN (Online): 2347-3002, Volume-9, Issue-3, Series-1, Page No.: 34-43, March-2021.

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