

Certificate of Publication

This certifies that the research paper entitled "Effect of Employee Competence, Employee Discipline, and Service Quality on Customer Satisfaction in Public Services Mall (MPP) Bekasi" authored by "Ichda Adi Putra" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "Quest Journal of Research in Business and Management", ISSN (Online): 2347-3002, Volume-9, Issue-8, Series-4, Page No.: 53-61, August-2021.

Article is available online at http://www.questjournals.org/jrbm/archive.html

Impact Factor of the Journal is: 5.89

You may contact to Journal for any query at quest@editormails.com

* Quest Journals *

Managing Editor
Quest Journals Inc.

Mail id: quest@editormails.com Website: <u>www.questjournals.org</u>